Lee Long

3155 Esplanade Circle SW. ⯁ Atlanta, GA 30311 ⯁ (708) 297-0745 ⯁ llong3316@yahoo.com

# Supply Chain Associate

* Unmatched leadership skills and work ethic
* Knowledge and experience with internal and external selection processes and systems
* Able to work professionally and effectively under pressure in a fast paced environment
* Excellent customer service with proven results

Objective

As an experienced supply chain professional, I seek to excel in the field of supply chain with my excellent presentation, leadership and communication skills. I am looking for a new challenge, and I would like to utilize my abilities as a tool for being an asset in a fast paced environment.

Education

## Northern Illinois University – DeKalb, Illinois

Bachelor of Science (BS) in Industrial Engineering

Job Related Skills

|  |  |  |
| --- | --- | --- |
| Tableau  AutoCAD  SolidWorks  Oracle  Last Mile Home Delivery  MOST  Red Prairie  Presentation Skills  Microsoft Office  SAP  Negotiation | Supervision in Industry  Employee Relations  Project Management  Work Measure & Simplification  Occupational Analysis  Data Processing  Labor Cost Projects  Process Analysis  Delivery Management System  SQL  Zycus | Warehouse Management System  Training & Development  ProRep  Piece / Incentive Rates  5S/Lean  Best Methods  Continuous Improvement  Quality Control  RFP /RFQ  Work Center Layout Design  Descartes Route Planner |

Professional Experience

## The home depot — McDonough, GA

Industrial Engineer Manager (Distribution Operations), March 2018 to Current

Project manager for process engineering opportunities

* Gives onsite as well as network engineering support for SDCs

Investigate, develop and maintain standards & processes

Trains, develops, mentors and manages employee performance

Assist leadership team in establishing project strategies, cost / benefit analysis to ensure project success

Responsible for root cause analysis, metric generation & corrective action planning

Manages engineering implementation with other departments, functions, & customers

Project Lead for waste reduction / standardization project that will yield 2 million dollars plus for SDC network

## The home depot — Atlanta, GA

Logistics Manager (Store Delivery Escalations), June 2017 to March 2018

Identified opportunities for system sourcing enchantments

Managed store delivery operation KPI

* Provided store training for delivery systems
* Managed service level agreements for store responses

Acted as a single point of contact for all of The Home Depot stores for all deliveries that need escalation

Liaison between external / internal customers, carriers and stores

Drove DOT requirements with carriers

Identified opportunities for various truck delivery types (flatbed, van, & box truck)

## The home depot — Atlanta, GA

Logistics Manager (Appliance Delivery / Contracts), January 2017 to June 2017

Managed creation of appliance delivery experience

* Liaison for stores, customers, as well as transportation providers
* Maintained relationship with system and planning teams, and other support functions
* Provide leadership with contract recommendations via analysis
* Project lead for RFP and RFQ

Negotiated contract rates

Drive DOT requirements with carriers

Managed the facilitation and implementation of each delivery agreement

Identified operational and financial improvement opportunities relating to contract performance as well as responds to negotiation inquiries

## The home depot — Atlanta, GA

Logistics Manager (Store Delivery Operations), January 2016 to January 2017

Supervised the functions and activities of the last mile home delivery process

* Coordinated with stores, customers, as well as transportation providers
* Maintained a close working relationship with system and planning teams, and other support functions
* Provided leadership with recommendations via analysis
* Project lead for RFP and RFQ

Responsible for delivery results and metrics

Provided internal customers with cost and operational solutions

Maintained, report and drive Key Performance Indicators (KPI) and/or Service Level Agreements (SLA)

Ensured DOT requirements with carriers

## The home depot — Atlanta, GA

Sr. Logistics Analyst (Transportation), January 2013 to January 2016

* Provided domestic transportation strategies for distribution centers across The Home Depot network

Negotiated and manage all rates for dedicated and yard service bids

* Identified problems and provide recommendations that support logistics management
* Responsible for presenting ideas that continuously improve data management as well as lowering costs
* Project lead for RFP and RFQ

Experienced as trusted liaison between external and internal customers

Provided internal customers with cost and operational solutions

Recipient of the 2014 Home Depot Transportation Award for best cost savings initiative

Part of a benchmark initiative to ensure rates are within national average standard

## The home depot — Atlanta, GA

Logistics Analyst (Transportation), July 2011 to January 2013

* Provided domestic transportation strategies for distribution centers across The Home Depot network
* Negotiated and manage all rates for dedicated and yard service bids
* Identified problems and provide recommendations that support logistics management
* Responsible for presenting ideas that continuously improve data management and process improvement

Project lead for RFP and RFQ

Experienced as trusted liaison between external and internal customers

Provided internal customers with cost and operational solutions

Recognized as Transportation Department Associate of the Month (Feb. 2012)

## Sears Holdings Corporation — Forest Park, GA

Industrial Engineer (Logistics), November 2008 to July 2011

Part of productivity performance team that travels to distribution centers within Sears and Kmart network to analyze processes and behaviors that affect productivity

Conducted time studies within “Big Box” facilities such as Retail Replenishment Centers, Direct Delivery Centers and Regional Distribution Centers

* Lead and maintained continuous improvement initiatives along with 5S projects

Project lead for production standard establishment ‘reasonable expectations’ in distribution centers

* Trained operations management to conduct observation programs to enhance productivity
* Provided onsite support to other engineering teams throughout country for various projects
* Presented analyses for return on investment, production opportunities & process improvements
* Maintained and use ProRep and Red Prairie systems for production overview

Experienced in union and non union facilities

Experienced in distribution center inventory projects

References

* Lee Melendez (Former Co Worker at Sears Holdings / The Home Depot) Phone: 404-644-2043
* Patricia Allred (Former Manager at The Home Depot) [pkallred@outlook.com](mailto:pkallred@outlook.com)
* Ron Guzzi (Former Manager at The Home Depot) [Ron\_Guzzi@HomeDepot.com](mailto:Ron_Guzzi@HomeDepot.com)
* Mark Gattari (Former Manager at The Home Depot) [MARK\_GATTARI@homedepot.com](mailto:MARK_GATTARI@homedepot.com)
* Keith Thomas (Former Manager at The Home Depot) [KEITH\_THOMAS@homedepot.com](mailto:KEITH_THOMAS@homedepot.com)
* Chris Crowder (Former Cross Functional Customer at The Home Depot) [chris\_crowder@homedepot.com](mailto:chris_crowder@homedepot.com)